

## Long Distance Update for Participants

Some long-distance companies are no longer allowing free access to the 605-area code. All of our groups use Free Conference Call numbers and they start with 605.

Participants have told us:

- 1) The line just hangs up.
- 2) There is an announcement that this number is not within their plan.
- 3) There is an announcement that they will be charged per minute.

### POSSIBLE SOLUTIONS

- 1) **You might consider calling your long-distance carrier to find out if you will incur a by-the-minute charge to call a 605-area code. Usually this charge is minimal. BUT we want all of our participants to be able to call in for free so please consider using the app. (see #2 below)**

- 2) **Use the Free Conferencecall.com app (RECOMMENDED)**

Here are the directions (follow them exactly):

1. **Go to the App Store, Google Play, or wherever you get apps.**
2. **Search for freeconferencecall.com (mine is navy blue with a white circle and a navy-blue phone)**
3. **Get the app and then open it**
4. **Click Join.**
5. **We have no Meeting ID so click on “Join with Phone Number”**
6. **Enter the meeting’s phone number (starts with 605-313-\*\*\*\*)**
7. **Enter our 6 digit access code BUT NO hashtag.**
8. **Click on the blue Join Meeting.**
9. **The name of your meeting will come up**
10. **Click on the blue Join Meeting again.**
11. **A white box comes up with a different phone number.**
12. **Click on Got It**
13. **Click on the phone number to call it.**
14. **The welcome announcement will play and you will be on the call.**

The next time you use the app you will find your group saved and you will not have to go through the entire process above.

If you have questions or concerns, please call Candee M., 330-329-6515 ET