

Long Distance Update for Co-Facilitators

Some long-distance companies are no longer allowing free access to the 605-area code. All of our groups use Free Conference Call numbers and they start with 605.

Participants have told us:

- 1) The line just hangs up.
- 2) There is an announcement that this number is not within their plan.
- 3) There is an announcement that they will be charged per minute.

POSSIBLE SOLUTIONS

1) You might consider calling your long-distance carrier to find out if you will incur a by-the-minute charge to call a 605-area code. Usually this charge is minimal, BUT we want all of our participants to be able to call in for free so please consider using the app. (see #2 below)

2) Use the Free Conferencecall.com app -RECOMMENDED

Here are the directions (follow them exactly):

1. Go to the App Store, Google Play, or wherever you get apps.
2. Search for freeconferencecall.com
3. Get the app and then open it (mine is navy blue with a white circle and a navy blue phone)
4. Click Join.
5. We have no Meeting ID so click on “Join with Phone Number”
6. Enter the meeting’s phone number (starts with 605-313-****)
7. Enter our 6 digit access code BUT NO asterisk*.
8. Click on the blue Join Meeting.
9. The name of your meeting should come up.
10. Click on the blue Join Meeting again.
11. A box comes up with a different phone number.
12. Click on Got It
13. Click on the phone number to call it.
14. The welcome announcement will play and you will be on the call.

The next time you use the app you will find your group saved.

Thank you for your patience.

Questions? 330-329-6515 ET Candee M

*****You will not be able to sign in as a host using the app so you will not have access to #2. Hopefully your partner will have access to the host controls.**